



Greenleaf Consultancy

Your care is in safe hands

Your Privacy and Confidentiality

Your privacy and confidentiality are important to us at GreenLeaf Consultancy.

Your rights include:

- **Access** - The right to receive quality healthcare
- **Safety** - The right to be safe and receive high-quality care
- **Respect** - The right to be treated with respect, dignity and consideration
- **Communication** - The right to be informed about services, treatment and options in a clear and open way that is in a language of your choice
- **Participation** - The right to be included in decisions and choices about health care in a way which you understand
- **Privacy** - The right to privacy and confidentiality regarding personal information
- **Consent** – The right to withhold consent to the sharing of information and still receive access to quality healthcare services.
- **Right to comment** - The right to comment on care and have concerns addressed
- **Information Sharing Guidelines** - Information may be shared about all people when there is risk of harm to themselves or other. The level of risk of harm and how it impacts obtaining consent will determine whether information is shared with or without consent.

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